

FAIR BOOKING POLICY

- On a fortnightly basis, each member's no-show and late cancelled classes will be calculated. Late cancels consist of a cancellation within **2 hours** before the class start time.
- A **\$10 fee per class** will be applied to each no-show. Members will be charged this amount in fortnightly periods - in arrears alongside their fortnightly membership debit.
- A **\$5 fee per class** will be applied to each late cancelled class. Members will be charged this amount alongside their fortnightly membership debit for the preceding fortnight period. Members will be given a grace of 1 late cancellation per fortnight.
- An automatic email will be sent after each missed class or late cancellation flagging that you will be charged (please ensure you have enabled email/text communication via the MindBody booking platform).
- All members will be responsible for checking into their classes at reception. Allow yourself adequate time to check in before a class and this will ensure your class attendance records are accurate.